



DTE Energy

October 10, 2017

IMMEDIATE REPLY REQUESTED

**MILTON JOHNSON
2735 POPPLE LN
HOWELL, MI 48855-8705**

Regarding: 2735 POPPLE LN, HOWELL 48855-8705
Meter Number: 9915447

Dear : MILTON JOHNSON

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to disconnect your electric service.

Please be advised that the electric service is **scheduled for disconnection on or after October 23, 2017**.

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us **immediately** at **313-235-4009** to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to **October 18, 2017** to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a **non-transmitting, (radio off)** advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

DTE Electric SHUT OFF NOTICE

NAME OF CUSTOMER OF RECORD: MILTON JOHNSON

ADDRESS SUBJECT TO SHUT-OFF: 2735 POPPLE LN, HOWELL , MI 48855-8705

REASON FOR SHUT-OFF: Michigan Public Service Commission Rule 460.137. The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter.

DATE OF SHUT OFF: **ON OR AFTER October 23, 2017**

Please contact the Company Immediately. If we do not hear from you, disconnection of service can occur on or after October 23, 2017.

To discuss resolution of this matter, please contact the utility at 313-235-4009, between 8:30 a.m. and 4:30 p.m. (EDT), Monday - Friday.

As stated in Michigan Public Service Commission Rule 460.139 customer has the right to the following:

- File a complaint disputing the claim of the utility before the proposed date of the shutoff of service.
- Request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must continue to pay their utility bill to the utility.
- Represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.

Note:

In addition to the customer rights above, further information regarding the provisions of MPSC Rule 460.139 is provided along with shut-off notices as per state regulatory agency requirements. Based on the reason for the shut-off of service some or all of these provisions may not be applicable to your situation. If applicable, the utility will not shut off service pending the resolution of a complaint that is filed with the utility or the commission in accordance with these rules. The customer should contact a social services agency immediately if the customer believes he or she might be eligible for an energy assistance program or other emergency economic assistance and should inform the utility of any efforts being made to obtain payment assistance. Customers who believe they may be eligible for assistance from an energy assistance program should determine if assistance is available before signing a settlement agreement because many agencies will not provide assistance if shutoff is avoided by signing a settlement agreement. The utility will postpone the shutoff of service if a certified medical emergency exists at the customer's residence or the customer is an eligible low-income customer who is actively seeking emergency assistance from an energy assistance program. The utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account or for unauthorized use of utility service. The customer should contact the utility for information about a shutoff protection program. To make an inquiry, discuss payment options or a potential complaint or enter into a settlement agreement, please contact the utility.